



ELEMENT AUDIO

Return Authorization Form

Please complete all relevant fields:

Please note: All sections must be read and completed. Incomplete forms will be returned for completion and will delay the return process.

PART A: END USER DETAILS (The person using the product)

Name:

Address:

Suburb:

State:

Post Code:

Contact Number:

Email Address:

PART B: DEALER DETAILS (Where the unit was purchased)

Dealer:

Contact Name:

Contact Number:

Email Address:

Reference Number:

PART C: PRODUCT DETAILS

Model Number:

Serial Number:

Purchase Date:

Description of Fault:

How long has the unit been faulting:

PART D: RETURN DETAILS

Return To:

Name:

Address:

Suburb:

State:

Post Code:

Contact Number:

Email Address:

PART F: TERMS AND CONDITIONS

I _____ have read and agreed to all terms and conditions relating to this warranty claim and RA (Return Authorization) form.

All information supplied is correct and a proof of purchase has been supplied in accordance with Element Audio Pty Ltd's Warranty Policy.

Signature:

Date: / /

Element Audio Standard Terms & Conditions of Return Authorization:

1. Email or mail the completed RA Form and a copy of your original purchase receipt to:
warranty@element-audio.com.au
or
ATT: Warranty Department
Element Audio
45 Trade Place
Coburg North VIC 3058
2. Element Audio Pty Ltd will send you a RA Reference Number before you return your item(s) to us. Element Audio Pty Ltd are not responsible for items returned without an RA Reference Number. Such items will be rejected.
3. Do not include any additional items that were not originally packaged with the product, such as third-party cases, covers, cables, ect; we are unable to return them to you and Element Audio Pty Ltd is not liable for any such product that is returned to us.
4. Each RA Form represents one item. Do not return multiple items on a single RA form. Each individual product requires an RA Form to be completed.
5. Element Audio Pty Lrd are not responsible for any damage, and/or loss of your item(s) sustained during transportation to our office. Please pack your item(s) well and in suitable packaging.

For a detailed list of our warranty periods and terms and conditions, please refer to www.element-audio.com.au/warranty